

April 2018.

To whom this may concern,

The workmanship undertaken by Ascja Construction and the service that we received from them throughout the refurbishment was outstanding. Not only did they help create our new Dementia Support Hub in Tangmere, but they ensured that our services for people living with Dementia could continue to take place throughout the works by being flexible and responsive to certain quiet times so as not to disturb our customers.

From the outset Ascja worked with the Charity to identify areas where savings could be made but always ensured that the quality of what we were looking for was maintained throughout. There were various changes made along the way, some of which were significant, however Ascja (and a special mention for Tim Brown the Site Manager) were always incredibly responsive, patient and supportive in listening to our thoughts and ideas and adding to these with their expertise and knowledge.

Despite us making these changes Ascja still managed to deliver what I believe is a fabulous quality finish with and handed over our new Dementia Hub on time and within budget.

The comments we have been receiving when showing around customers and professionals in the Health and Social Care sector have been amazing. Many accolades around quality workmanship especially around the bespoke oak reception area.

As a Charity it is particularly important that we engage with our local community and potential donors and again this was something that Ascja supported us with throughout. They allowed us to tour VIPs, various Trusts and groups of volunteers around as they were working – even taking time out to explain what they were doing. One of the special moments was when Tangmere Primary School's School Council came for a visit and learned about construction and got to sit on the digger! The team even went on to raise money for the Charity with a sponsored Bike Ride one Sunday in March.

I would highly recommend Ascja for their very high standard of workmanship, their positive, can-do attitudes, their flexibility and care for our cause and the service level that they provided.

We will miss the team and would extend our sincere thanks to everyone who was involved in the project.

A very big thank you from everyone at Dementia Support. We now consider Ascja as part of our Dementia Support Family.

Sally Tabbner,
CEO, Dementia Support